

CAAS Service Fees April 2025:

In order for us to provide this service we charge a one-off nominal fee for each service as follows:

- £20 fee for a Blue Badge application (+ £10 to Cumberland Council).
- £30 fee for Benefit applications and Housing applications including holistic assessment.
- £100 fee per application form for Lasting Power of Attorney.
- Free benefit checks and home assessments for equipment by qualified Trusted Assessors.

These one-off fees cover running costs and travel, and will ensure that our service is sustainable to continue to support over 55's in Copeland

How to access our service:

- Self referral by phone
- Via Email or the referral form on our website
- Health Service/GP referral
- Family or friends referral with consent
- Adult Social Care or other relevant agency referral

Contact Information:

Address: A20 Haig Enterprise Park
Kells, Whitehaven, Cumbria CA28 9AN

Telephone: 01946 552166

Website: www.caasteam.com

Email: referrals@caasteam.com



Find us on Facebook



Copeland Age & Advice Service (CAAS) C.I.C

"Giving our older generation the opportunity to live fulfilled and independent lives, through providing personalised advice and support"

April 2025

Registered Company No: 11968607

Our Services

Helping over 55's to support themselves and manage financially:

- Advice and help on money matters
- Benefit checks - we are agents for the DWP
- Assessment and completion of applications for relevant benefits
- Low cost Lasting Power of Attorney Service
- Assistance to access bereavement benefits and support
- Support with grant applications e.g. Disabled Facilities Grants
- Liaising with outside agencies, working in partnership and signposting

Understanding & accessing relevant Housing Options:

- Helping to make homes suitable for later life
- Providing details of alternative housing, sheltered or residential accommodation
- Social housing applications, banding and bids
- Liaising with landlords regarding repairs and adaptations
- Providing general information and support

What makes us different:

To assess a client's situation fully, we carry out holistic assessments in the home environment to enable us to identify your needs; no other organisation provides this specialist support to complete a full assessment in all areas from financial to housing and equipment.

Supporting independent living:

- Equipment and daily living aids retail service - sale of new mobility and living aids with advice and fitting by qualified Trusted Assessors
- Holistic Assessments of the home environment, including advice on aids and adaptations by qualified Trusted Assessors
- Sale of low cost, as new aids, adaptations and equipment to support independent living
- Support with Blue Badge applications
- Referrals to outside agencies including Adult Social Care
- Wheelchair Hire
- Sale of radar keys and key safes
- Digital Device loaning service
- Dementia support services including information packs and Memory Café's in Whitehaven and Millom

General advice & information:

- Support around Safeguarding Vulnerable Adults
- Telephone befriending services
- Advice and support regarding scams awareness
- Support to restore and build confidence and help to access local clubs and groups

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